



**Unemployment  
Compensation  
Cost Control  
Procedures**

**Your TALX UC eXpress  
I.D. Code:**

**CG32**

**Your TALX UC eXpress  
Client Relationship  
Manager:**

**Eric Oscarson**  
**Phone: 303-466-2913**  
**Fax: 303-466-2442**  
**eoscarson@talx.com.com**

**Your TALX UC eXpress  
Client Service Claims  
Representative:**

**Cindy Wilson**  
**800--325-9780 x637**  
**866-227-4835- Fax**  
**cwilson@talx.com**

**Appeals**  
**Gary Pierson**  
**800-325-9780 x 640**  
**866-227-4835 Fax**  
**[gpierson@talx.com](mailto:gpierson@talx.com)**

**Hearings Representative:**  
**AJ Rose**  
**303-814-5890**  
**303-814-5890 Fax**  
**[Ajrose1939@msn.com](mailto:Ajrose1939@msn.com)**

**The State of Colorado**

**Communicating with TALX UC eXpress**

Questions regarding the unemployment program should be directed to the Corporate office or TALX UC eXpress. If you have any questions relative to unemployment claims, appeals, or hearings, contact Cindy Wilson 800-325-9780 x637 immediately.

**TALX UC eXpress Numbers:    Office: 800-325-9780**

**Receipt of Unemployment Documents/Calls**

Each unemployment claim, determination and decision has a due date by which a response or appeal must be returned to the state. If the due date is not clearly indicated, it can be calculated by adding the number of days allowed for a response (as specified on the form) to the mailing date posted on the notice. Time limits must be observed or your company could lose its right to contest payments. When an employee files for unemployment benefits, a notice is sent to the location where the claimant indicates they last worked or to TALX UC eXpress. If you receive any unemployment-related material, call Cindy Wilson immediately of TALX UC eXpress at 800-325-9780 x637 or fax the document immediately to Cindy's attention at 866-227-4835. The type of document that you might receive include:

An application for unemployment benefits  
A determination/ruling allowing or disallowing benefits  
A hearing notice compelling the company's attendance to testify at an unemployment hearing.

*If you receive a call from a state unemployment agency seeking answers to specific questions surrounding a current or former employee, direct those calls to Cindy Wilson of TALX UC eXpress. Do not answer these inquiries directly. In the event The TALX UC eXpress contacts you for anything related to unemployment, remember it is imperative that you get back us immediately as we are often faced with time limits to respond.*

